

# **LAKE LOUISE AUDI FIS SKI WORLD CUP 2021 FIS COVID-19 HEALTH + TESTING PROTOCOLS**

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## WELCOMING YOU SAFELY

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Winterstart Events Ltd. (WEL) is committed to delivering and enforcing policies and protocols to mitigate and manage the risks presented by COVID-19. With the health and safety of everyone a top priority, WEL will adapt to Canadian federal and provincial government and public health orders, while upholding the expectations of the International Ski Federation (FIS) risk management guidelines.

Under the guidance of Alberta Health Services (AHS), Local Organizing Committee (LOC) medical and FIS medical we will implement the appropriate and most current protocols to welcome you safely to Lake Louise.

## ENTRY TO CANADA

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Winterstart Events Ltd. is monitoring Canadian federal and provincial government guidelines, including entry to Canada and inter-provincial travel.

Entry to Canada guidelines can be found here: [COVID-19: Travel, testing, quarantine and borders](#)

**It is your responsibility to review and monitor the link for current entry to Canada requirements. The information below summarizes important facts.**

### Exemptions for fully vaccinated travellers:

As a fully vaccinated traveller you are:

- required to show a pre-entry molecular test
- required to use [ArriveCAN](#)
- exempt from quarantine\*
- exempt from day-8 testing
- All travellers can be eligible to enter Canada as a fully vaccinated traveller regardless of citizenship
- Canadians must meet and follow all of the same entry requirements
- If you qualify as a fully vaccinated traveller, you do not have to do on-arrival testing, unless you are selected for a mandatory randomized test
- Download the [ArriveCAN](#) app on your mobile device no more than 72 hours prior to your arrival and enter the required information
- If you don't provide the required information in [ArriveCAN](#) before arriving you won't be considered as a fully vaccinated traveller, even if you meet all the other requirements
- **Starting October 30, 2021**, to depart from Canadian airports for international or domestic (travel within Canada) travel, travellers will need to qualify as fully vaccinated

*\*All travellers entering Canada must be fully vaccinated. In only certain circumstances are travellers allowed to enter Canada, subject to quarantine. The option to quarantine upon arrival does not apply to this event.*

### To qualify as a fully vaccinated traveller, you must:

- Have received the full series of an accepted Canadian COVID-19 vaccine or a full series of a combination of Canadian accepted vaccines
- Have received your last dose at least 14 full days prior to the day you enter Canada
  - Example: if your last dose was anytime on **Wednesday, September 1st**, then **Thursday, September 16th** would be the first day that you meet the 14-day condition
- Upload your proof of vaccination in [ArriveCAN](#)
- Have no signs or symptoms of COVID-19
- [Meet all other entry requirements](#), including the pre-entry molecular test

**Link showing accepted COVID-19 vaccines in Canada:** <https://travel.gc.ca/travel-covid/travel-restrictions/covid-vaccinated-travellers-entering-canada#determine-fully>

- If you've only had one dose of an accepted vaccine other than Janssen (Johnson & Johnson), you don't qualify for the fully vaccinated traveller exemption
- If you have recovered from COVID-19, you still need a full series of an accepted COVID-19 vaccine or combination of accepted vaccines
- If you've already had COVID-19, you may continue to test positive after you've recovered and are no longer infectious. If you are now symptom-free, you **can provide proof** of a **positive** COVID-19 molecular test, instead of a negative one. The test must have been conducted at least 14 and no more than 180 days before:
  - the initial scheduled departure time of your aircraft
  - your scheduled entry into Canada by water or land
- The proof of the positive result must be from an [accepted type of molecular test](#)
- Your **proof of vaccination** (receipts, cards, confirmations) must contain the required information as text (paper or electronic proof), **not a QR code**
- Your proof of vaccination must be in English, French or a **certified translation into English or French**
- **Bring your original** proof of vaccination with you while you travel and for 14 days after entry

#### **Providing a quarantine plan:**

If a border agent asks you about your quarantine plan **if you test positive for COVID-19 while in Canada:**

- Provide the name of the hotel in which you are staying
- You are participating in the Lake Louise Audi FIS World Cup
- The organizer, Winterstart Events Ltd., has approved health and testing protocols through Alberta Health Services
- Quarantine accommodation, food and beverage and access to medical assistance has been arranged by the organizer, if required, at the Fairmont Chateau Lake Louise or Lake Louise Inn
- If more information is needed, contact the LOC COVID-19 Safety Officer: Kerri Loudoun | +1.519.851.6493

#### **Pre-entry molecular test result requirements:**

All travellers 5 years of age or older, **regardless of citizenship or vaccination status**, must provide proof of a COVID-19 negative molecular test result to enter Canada or proof of a previous positive test result taken between 14 and 180 days. **Rapid antigen tests** will not be accepted.

**Link identifying acceptable molecular tests:** <https://travel.gc.ca/travel-covid/travel-restrictions/covid-vaccinated-travellers-entering-canada#determine-fully>

#### **Providing proof of your result:**

You **must** present an accepted negative molecular test result (paper or electronic proof) or proof of a previous positive test result taken between 14 and 180 days that includes:

- Traveller name and date of birth
- Name and civic address of the laboratory/clinic/facility that administered the test
- The date on which the test was conducted
- The type of test conducted
- The test result

You **must** show proof of your test results even if you:

- Have tested negative for COVID-19 before the 72-hour period
- Have been vaccinated for COVID-19
- Recovered from COVID-19 and no longer test positive
- Recovered from COVID-19 and continue to test positive

Keep proof of your test results with you for the 14-day period that begins on the day you enter Canada.

**Travelling within Canada:**

Currently there are no restrictions for travel between provinces, however, **starting October 30, 2021**, to depart from Canadian airports for international or domestic (travel within Canada) travel, travellers will need to qualify as fully vaccinated.

**Continue to check on the most current information in the Province of Alberta by monitoring the link to Government of Alberta public health information: [COVID-19 public health actions](#)**

**Travel to and from Lake Louise:**

Travel arrangements and policies and protocols for those travelling in vehicles are the responsibility of the individuals/teams travelling. Preferred rates for cars and trucks are available through Budget Car & Truck Rental in Calgary, Alberta. Please contact: [reservations@calgarybudget.com](mailto:reservations@calgarybudget.com)

**Airline restrictions:**

Each independent airline may have their own requirements for flying. It is the responsibility of the traveller to check with their airline to ensure all requirements for travel are met and adhered. Travel insurance is the responsibility of the individual/team.

## **IMPORTANT OVERVIEW**

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- All participants are expected to act responsibly, with integrity and honesty
- Follow safe practices
- Review, monitor and follow the entry to Canada guidelines
- Complete and upload the information required in the FIS Passport 24 hours prior to arrival in Lake Louise
- Ensure proof of full vaccination in English or French (receipts, cards, confirmations) contains the required information as text (paper or electronic proof), not a QR code
- Carry proof of full vaccination with you at all times (paper or electronic proof)
- Be prepared to present a negative RT-PCR test in English or French onsite at the event when asked (paper or electronic proof)
- Avoid stops between the point of departure and arrival in Lake Louise
- Avoid contact with others outside your bubble + cohorts while travelling, at the event venues and when in Lake Louise
- Restrict socializing to bubbles + cohorts and minimize interactions and tasks to the necessities to mitigate the risk of COVID-19

For more information, assistance or to request/schedule onsite COVID-19 testing:

**[ONE POINT OF CONTACT: COVID-19 Safety Officer - Kerri Loudoun | +1.587.777.2373](#)**

## **SAFE PRACTICES**

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- **IF YOU FEEL UNWELL** please do not come to the event
- **WEAR A FACE MASK** indoors at all times (unless sitting to eat/drink) AND outdoors if associating with others outside your bubble + cohorts, when there are prolonged periods with others and when you cannot properly distance from others

- **RESPECT PHYSICAL DISTANCING** at 2-metres apart from others while indoors AND outdoors if associating with others outside your bubble + cohorts, when there are prolonged periods with others and when you cannot properly distance from others
- **HAND SANITIZE** prior to entering any indoor space
- **CONTRACT TRACING** is supported as needed and we appreciate your understanding if you are asked

## **MASKING**

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Wearing buffs, bandanas, masks with exhalation valves or clear shields as a face mask are not permitted. Your face mask should cover your mouth and nose and be secured properly with ties or ear loops.

Medical/surgery masks or FFP2/KN95 masks as the preferred choice and are mandatory in all accredited areas (indoor spaces and crowded outdoor areas).

Masks should be worn by all accredited individuals regardless of vaccination status and/or immunity.

## **RESTRICTION EXEMPTIONS**

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Measures to protect the health care system, stop the spread and increase vaccination rates are in effect in the Province of Alberta. Businesses participating in the [Restrictions Exemption Program](#) can operate as usual, with the exception of masking and physical distancing, when patrons 12 and over show proof of full vaccination.

Masking and 2-metres physical distancing are mandatory in all indoor public spaces.

Lake Louise Ski Resort, Fairmont Chateau Lake Louise and Lake Louise Inn - in addition to various other businesses in the hamlet of Lake Louise are participating, and this means that proof of full vaccination is required for access to indoor spaces including restaurants, lodges, team meals, team lounge, media centre, special functions, any meeting or event, etc. Access to the outdoor spectator and hospitality events in the Finish Area also require proof of full vaccination.

- Your **proof of vaccination** (receipts, cards, confirmations) must contain the required information as text (paper or electronic proof), **not a QR code**
- Your proof of vaccination must be in English, French or a **certified translation into English or French**
- **Valid identification** that matches the vaccine record is also required for adults 18 and over

## **PARTICIPATING GROUPS**

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The following groups are subject to compulsory adherence to the policies and procedures outlined in this document:

- Athletes, team support staff, equipment service
- FIS officials, Infront Sports + Media, Swiss Timing
- Media, including host broadcast services, rights holders, non-rights holders
- Accredited groups including, sponsors + partners, stakeholders
- Local Organizing Committee (LOC), including volunteers, contractors, suppliers

## BUBBLES + COHORTS

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Participating groups will be allocated a colour to distinguish with whom they can share physical space and what venue, function space or event they can access at the Lake Louise Ski Resort, Fairmont Chateau Lake Louise or Lake Louise Inn. These allocations will be called bubbles. Cohorts are small groups within bubbles.

**RED:** Athletes, team support staff, equipment service, FIS officials, Infront Sports + Media, Swiss Timing

**BLUE:** Media, including host broadcast services, rights holders, non-rights holders; accredited groups including, sponsors + partners, stakeholders; LOC, including volunteers, contractors, suppliers

- Individuals working closely with the red bubble are subject to the same COVID-19 testing standards outlined in this document
- Individuals not working closely with the red bubble will adhere to safe practices outlined in this document and are exempt from mandatory pre-arrival molecular testing (RT-PCR)

## SPECTATORS + HOSPITALITY

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Free general public viewing is limited on training and race days in a dedicated space within the Finish Area. Also, in the Finish Area, there is limited preferred viewing for sponsors, partners and other stakeholders. Access to the Finish Area in either of these spaces requires proof of full vaccination for those 12 and over and adherence to the safe practices.

All special events and functions held in association with the events require proof of full vaccination and adherence to the general practices and the [Restrictions Exemption Program](#) in the Province of Alberta.

## COVID-19 TESTING PRIOR TO ARRIVAL

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Those allocated within the red bubble and individuals from the participating groups working closely with the red bubble are subject to mandatory COVID-19 testing prior to their arrival in Lake Louise to receive accreditation. Those associated with these groups must register on the FIS Passport 24 hours prior to arrival and upload their proof of a negative RT-PCR test:

- Athletes, team support staff, equipment service
- FIS officials, Infront Sports + Media, Swiss Timing
- Media, including host broadcast services, rights holders, non-rights holders
- Select sponsors + partners

Website: <https://fispasport.fis-ski.com/fis/>

Password: FIS2022

The COVID-19 Safety Officer will identify, manage and keep record of COVID-19 testing for individuals in the blue bubble who will crossover to the red bubble. The criteria for those in the blue bubble who require a RT-PCR test include those who:

- will have prolonged periods of 15 minutes or more, indoors
- will have multiple interactions, indoors

A COVID-19 RT-PCR test must be carried out within 72 hours prior to arrival and uploaded to the FIS Passport 24 hours prior to arrival in Lake Louise, where a health questionnaire must also be completed. \*Please note that this test can be the same test used for entry to Canada, as long as the type of test is RT-PCR, and 72 hours has not passed prior to arrival in Lake Louise.

**This pre-arrival testing requirement is mandatory regardless of vaccination status and/or immunity.**

The LOC will facilitate walk-in testing in Calgary, AB and/or onsite testing at the Fairmont Chateau Lake Louise if required at the expense of the individual/team unless otherwise agreed. \*Please note isolation will be required until test results are known at the expense of the individual/team, unless otherwise agreed.

## **COVID-19 TESTING DURING THE EVENT**

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All participating groups must be fully vaccinated. Those in the red bubble and select individuals in the blue bubble, deemed necessary by the COVID-19 Safety Officer based on the criteria, will provide a negative RT-PCR test result within 72 hours of arrival. Therefore, no individuals will need to undergo onsite COVID-19 testing upon arrival at Lake Louise.

The LOC has engaged a reputable COVID-19 testing laboratory to be onsite at the Fairmont Chateau Lake Louise from November 20 - December 5, 2021 to conduct RT-PCR (nasal swab) and rapid antigen testing for symptomatic individuals/teams, at their expense. Samples will be taken onsite and samples will be transported to Calgary, Alberta (6-8 hours return trip for mobile transport coming from Calgary) for results between 4 and 24 hours from the time of arrival at the lab.

Costs for pre-arrival, during the event and departure testing are at the expense of the individual/ team, unless otherwise agreed.

**[Testing can be coordinated through the COVID-19 Safety Officer: Kerri Loudoun | +1.587.777.2373.](#)**

## **COVID-19 DEPARTURE TESTING**

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Please contact the COVID-19 Safety Officer for information on how to book individual/team RT-PCR testing onsite at the Fairmont Chateau Lake Louise to prepare for your departure for entry to other countries and/or arrival at the next World Cup event.

Departure testing will occur on the race weekend, Friday 06:00-11:00 and 13:00-21:00 and Saturday 6:00-11:00 for guaranteed test results no later than 09:00 Sunday.

**[Testing can be coordinated through the COVID-19 Safety Officer: Kerri Loudoun | +1.587.777.2373.](#)**

## **VACCINATION STATUS, RESULTS, RECORDING + MONITORING**

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Vaccination status, testing and other personal and medical information will be self-recorded by the following individuals the FIS Passport:

- Athletes, team support staff, equipment service
- FIS officials, Infront Sports + Media, Swiss Timing
- Media, including host broadcast services, rights holders, non-rights holders
- Select sponsors + partners



Website: <https://fispasport.fis-ski.com/fis/>

Password: FIS2022

The COVID-19 Safety Officer will identify, manage and keep record of COVID-19 testing for individuals in the blue bubble who will crossover to the red bubble. The criteria for those in the blue bubble who require a RT-PCR test include those who:

- will have prolonged periods of 15 minutes or more, indoors
- will have multiple interactions, indoors

All information, including vaccination status and testing results must be uploaded 24 hours prior to arrival in Lake Louise for review by the COVID-19 Safety Officer. Late submissions may cause a delay in being able to check-in to accommodation and/or receiving event accreditation.

## **DISPLAYING COVID-19 SYMPTOMS**

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**In the event an individual/team member feels unwell or displays COVID-19 symptoms, please contact the COVID-19 Safety Officer: Kerri Loudoun | +1.587.777.2373.**

- 24-hours a day
- November 20 - December 5, 2021

### **Symptoms include:**

- Cough, runny nose, nasal congestion not explained by other reasons
- Fever/chills/rigors
- Short of breath/difficulty breathing
- Sore throat/painful swallowing
- Loss of or change in sense of smell or taste
- Vomiting/diarrhea
- Any worsening of a chronic symptom

### **The following steps will be taken:**

- The individual/team will isolate until the COVID-19 Task Force can assess the situation
- An isolation room and medical assistance will be available pending the assessment
- The COVID-19 Safety Officer will coordinate onsite testing and facilitate payment at the expense of the individual/team
- In the event of a positive test result, additional steps will be taken

## **POSITIVE COVID-19 TEST RESULT**

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In the event of a positive test result the individual/team will:

- Advise the COVID-19 Safety Officer
- The COVID-19 Safety Officer will inform the COVID-19 Task Force to further assess the situation
- Once the assessment is made, official information will be communicated via the FIS official communication system
- The official communication will not contain names of individuals involved, or details. It is meant strictly to inform that a person has tested positive and any necessary next steps involved

- Should timing permit and all parties agree, the information can be communicated by the FIS Race Director at the Team Captain's Meeting to facilitate faster communication. Following any announcement at a TCM, the official communication will still be sent
- At this time, the individuals/teams may also put out information to the media with more detail about the positive case, if desired
- Following the official communication, FIS will only answer media inquiries that pertain directly to the competition and any impact on the calendar. All health and team-related questions will be referred to the individuals/teams involved
- Local public health authorities will be notified
- If the positive case is within the red bubble, quarantine accommodation, food and beverage and medical assistance will be provided at the Fairmont Chateau Lake Louise or Lake Louise Inn at the expense of the individual/team, unless otherwise agreed until the individual can depart quarantine
- Current local public health guidelines will be followed: <https://www.alberta.ca/covid-19-public-health-actions.aspx>
- Additional testing of individuals/teams will be at the discretion and expense of the individual/team

**The COVID-19 Task Force includes:**

Brian Lynam - LOC Race Chairman

Kerri Loudoun - LOC COVID-19 Safety Officer

Markus Waldner - FIS Chief Race Director, Men

Dr. Tom Rich/Dr. Lois Torfason - Co-Chiefs of Medical, Men

Peter Gerdol - FIS Chief Race Director, Women

Dr. Mike Wickham - Chief of Medical, Women

## **NON-COMPLIANCE**

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The LOC reserves the right to revoke accreditation if any individual/team does not adhere to the COVID-19 policies and protocols herein. They will be excluded from the event and mandated to vacate the event venues immediately.

## **EXPECTATIONS**

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**Red bubble must generally avoid contact with the blue bubble (safe practices):**

- Media, including host broadcast services, rights holders, non-rights holders
- Accredited groups including, sponsors + partners, stakeholders
- LOC, including volunteers, contractors, suppliers

**Arrival at the Fairmont Chateau Lake Louise:**

- Individuals and/or one delegate per team can check-in at the front desk of the hotel starting at 16:00 and teams only can check-out no later than 14:30 on the last day of the competition, individuals not associated with teams must check out by 11:00

**Race Administration + accreditation:**

- Race Administration will distribute a contact list prior to the event to promote contactless interactions
- FIS officials can pick-up accreditation from Race Administration
- One delegate per team and from Infront Sports + Media can pick-up accreditation from Race Administration
- Race Administration will assign team work-out rooms as required

**Program, start lists + results:**

- All documentation will be digital and made available at [lakelouiseworldcup.com](http://lakelouiseworldcup.com)

**Team finance:**

- One delegate per team is responsible for settling their account prior to departure with the LOC
- Contact the Chief of Finance to arrange a time for a contactless meeting

**Team hospitality:**

- Team meals at the Fairmont Chateau Lake Louise are serviced from Lago for breakfast, lunch and dinner, buffet-style, where utensils are exchanged often and cleaning and disinfection of service areas will be frequent
- Individuals checking in to the Fairmont Chateau Lake Louise will be screened for proof of full vaccination, and provided a vaccination card to be carried with them at all times to allow for easy access to hotel venues, including team meals. This card must accompany event accreditation. This vaccination card is hotel policy
- Teams accessing the team lounge at the Lake Louise Ski Resort will be assigned to either the Sitzmark Lounge or Northface Bistro, and further assigned tables on the first day of use to be used throughout the event. Access is by event accreditation only
- Face masks and 2-metre physical distancing is expected when not sitting to eat/drink
- Follow the access and egress signage

**Lift access + outdoors at Lake Louise Ski Resort:**

- Red bubble will have a dedicated lift line
- Be prepared to follow mask requirements in certain outdoor locations
- Signage will clearly indicate any outdoor spaces that may require mask use
- Physical distancing of 2-metres will be required in lift lines, chairlifts and gondolas (bubbles + cohorts can ride together)
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**EVENT VENUES**

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For more information regarding cleaning and disinfection practices at the venues please see the links below. All venues are following the [Restrictions Exemption Program](#) in Alberta. \*Please note the Restriction Exemption Program applies only to the Province of Alberta.

The event venues are responsible for enforcing the Restrictions Exemption Program.

Lake Louise Ski Resort: <https://www.skilouise.com/explore-winter/safety-and-risk-awareness/>

Fairmont Chateau Lake Louise: <https://www.chateau-lake-louise.com/safety-information/>

Lake Louise Inn: <https://www.lakelouiseinn.com/cleaning-safety/>

**FOR MORE INFORMATION**

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For more information, assistance or to request/schedule COVID-19 testing:

**ONE POINT OF CONTACT: COVID-19 Safety Officer - Kerri Loudoun | +1.587.777.2373**